## Bassett Announces Fiscal Third Quarter Results

## September 27, 2018

BASSETT, Va., Sept. 27, 2018 (GLOBE NEWSWIRE) -- Bassett Furniture Industries, Inc. (Nasdaq: BSET) announced today its results of operations for its fiscal quarter ended August 25, 2018.

Fiscal 2018 Third Quarter Highlights
(Dollars in millions)

|  | Sales |  |  |  | \% <br> Change |  |  | Operating Income |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { 3rd Qtr } \\ & 2018 \end{aligned}$ | 2017 | Dollar Change |  |  |  |  | $\begin{aligned} & \text { 3rd Qtr } \\ & 2018 \end{aligned}$ |  | \% of <br> Sales |  | 3rd Qtr 2017 |  | $\%$ of Sales |
| Consolidated * | \$ 113.0 | \$ 114.3 | \$ | (1.3 | ) | -1.1 | \% | \$ | 4.3 |  | \% | \$ | 7.3 | 6.4 \% |
| Wholesale | \$ 63.8 | \$ 61.8 | \$ | 2.1 |  | 3.4 | \% | \$ | 3.3 | 5.2 \% | \% | \$ | 4.5 | 7.2 \% |
| Total Retail | \$ 65.4 | \$ 67.4 | \$ | (2.0 | ) | -2.9 | \% | \$ | 0.9 | 1.3 \% | \% | \$ | 1.4 | 2.0 \% |
| 55 Comparable Stores | \$ 59.4 | \$ 60.4 | \$ | $(1.0$ | ) | $-1.7$ | \% | \$ | 2.2 | 3.6 \% | \% | \$ | 1.2 | 2.0 \% |
| Logistical Services | \$ 23.5 | \$ 24.9 | \$ | $(1.4$ | ) | $-5.6$ | \% | \$ | 0.1 | 0.6 \% | \% | \$ | 1.2 | 4.7 \% |

* Our consolidated results include certain intercompany eliminations. See the "Segment Information" table below for an illustration of the effects of these intercompany eliminations on our consolidated sales and operating income.

Net income for the quarter was $\$ 2.9$ million or $\$ 0.28$ per diluted share as compared to net income of $\$ 4.6$ million or $\$ 0.43$ per diluted share for the prior year quarter. Included in the consolidated operating and net income for the prior year quarter was a $\$ 1.2$ million gain on the sale of the Las Vegas store building. Excluding the effects of this gain, operating income would have been $\$ 6.1$ million or $5.3 \%$ of sales and net income would have been $\$ 3.9$ million or $\$ 0.36$ per diluted share for the prior year quarter, respectively.
"We forged ahead in the third quarter with the many growth and business enhancement initiatives that we have described in recent communications," commented Rob Spilman, Chairman and CEO. "While we seek to improve upon the $1.1 \%$ revenue decline and resulting drop in operating income that were posted in the period, we are focused on the advancement of our strategy as we seek to build on the success of the past several years. The executional elements of our improvement strategy - our customer service model, product line extension, digital marketing, logistics, and store network expansion - are being driven in concert with the ultimate goal of attracting and retaining more Bassett customers through our vertically integrated model as time goes on. Backed by our highly recognized brand, solid balance sheet, and industry leading speed-to-market capabilities, our blueprint for the future will benefit not only our store network but also the furniture retail channels that we serve in the open market. During the quarter, we generated over $\$ 11$ million of cash flow from operations while purchasing approximately $\$ 2$ million of our common stock. Finally, in support of these efforts, our Board of Directors increased our quarterly dividend by $13.6 \%$ in July."

## Wholesale Segment

Net sales for the wholesale segment were $\$ 63.8$ million for the third quarter of 2018 as compared to $\$ 61.8$ million for the third quarter of 2017 , an increase of $\$ 2.1$ million or $3.4 \%$. This increase was driven by $\$ 3.2$ million in sales from Lane Venture, acquired during the first quarter of 2018, partially offset by a $2.7 \%$ decrease in furniture shipments to the Bassett Home Furnishings network and a $0.2 \%$ decrease in furniture shipments to the open market (outside the Bassett Home Furnishings network), as compared to the prior year period. Gross margins for the wholesale segment were 33.3\% for the third quarter of 2018 as compared to $33.6 \%$ for the prior year quarter. This decrease was primarily driven by the addition of comparatively lower margins in the Lane Venture operation as both Upholstery and Wood margins were slightly higher year over year. Wholesale SG\&A for the third quarter of 2018 was $\$ 18.0$ million as compared to $\$ 16.3$ million for the prior year period. SG\&A as a percentage of sales increased to $28.2 \%$ as compared to $26.4 \%$ for the third quarter of 2017. This increase in SG\&A as a percentage of sales was primarily driven by planned higher digital marketing and other brand development costs. Operating income was $\$ 3.3$ million or $5.2 \%$ of sales as compared to $\$ 4.5$ million or $7.2 \%$ of sales in the prior year.
"Wholesale shipments of Bassett branded products declined by $2 \%$ in the quarter," continued Spilman. "There are several interesting subplots that make up the story of the wholesale quarter. Bassett Casegoods shipments continue to rebound as recent introductions resonate with retail customers. Sales of these imported wood products grew by $4.7 \%$ in the period. Bassett Custom Wood declined modestly compared to last year's $23 \%$ growth rate of these domestically produced products. On the upholstery front, shipments of domestically made Bassett Custom Upholstery declined by $1.7 \%$ versus the record third quarter of 2017. Nevertheless, we are very encouraged by dealer reaction to the revamp of our signature Bassett Custom Upholstery program and look forward to introducing this product to our stores and independent customers later this fall. Representing some $25 \%$ of total domestic upholstery shipments, this introduction has been a major product development undertaking. We continue to invest and experiment with various elements of our website and mobile digital marketing tactics. Some of this work is foundational data collection that will provide us with the tracking metrics that will form the cornerstone of our ability to digitally track the consumer's journey through the Bassett experience. Once again, we will invest in these capabilities until they have been fully developed over the next few quarters. With the addition of the Lane Venture
volume, overall wholesale shipments grew by 3.4\%. Encouragingly, our wholesale backlog (excluding Lane Venture) at quarter's end was $16 \%$ greater than last year."
"September 24, 2018 marked the first day of the new $10 \%$ tariff on goods imported from China with the threat of them increasing to $25 \%$ on January 1 , 2019," added Spilman. "Included in the over 5,700 items specified by the Trump Administration is all furniture and furniture components manufactured in China. We strongly oppose the concept of these tariffs and have worked closely with our representation in Washington lobbying against it. Fortunately, over $70 \%$ of what we sell is manufactured here in the United States with components that primarily are either made domestically or sourced from countries not subject to the new tariffs, with certain fabrics and leathers being an exception. In addition, we have transformed much of our supply chain for internationally-sourced finished goods over the last few years so that most of those goods will not be subject to the new tariffs. We have developed a plan to mitigate the cost increases, which includes instituting what we hope will be a temporary price increase on certain products."

## Retail Segment

Net sales for the 64 Company-owned Bassett Home Furnishings stores were $\$ 65.4$ million for the third quarter of 2018 as compared to $\$ 67.4$ million for the third quarter of 2017, a decrease of $\$ 2.0$ million or $2.9 \%$. The overall decrease was due to a $1.7 \%$ decrease in comparable store sales along with a $\$ 1.0$ million decrease in non-comparable store sales.

While the Company does not recognize sales until goods are delivered to the consumer, management tracks written sales (the retail dollar value of sales orders taken, rather than delivered) as a key store performance indicator. Written sales for comparable stores increased by $0.2 \%$ for the third quarter of 2018 as compared to the third quarter of 2017.

The consolidated retail operating income for the third quarter of 2018 was $\$ 0.9$ million as compared to $\$ 1.4$ million for the third quarter of 2017, a decrease of $\$ 0.5$ million. The 55 comparable stores generated operating income of $\$ 2.2$ million for the quarter, or $3.6 \%$ of sales, as compared to $\$ 1.2$ million, or $2.0 \%$ of sales, for the prior year quarter. Gross margins for comparable stores were $52.2 \%$ for the third quarter of 2018 as compared to $51.9 \%$ for the third quarter of 2017 . This increase was primarily due to improved pricing strategies and product mix. SG\&A expenses for comparable stores decreased $\$ 1.3$ million to $\$ 28.8$ million or $48.5 \%$ of sales as compared to $\$ 30.2$ million or $49.9 \%$ of sales for the third quarter of 2017 primarily due to lower advertising and employee benefit costs, and $\$ 0.5$ million in prior year expenses associated with settling employment claims.

Non-comparable stores generated sales of $\$ 6.0$ million with an operating loss of $\$ 1.3$ million as compared to sales of $\$ 7.0$ million and operating income of $\$ 0.1$ million in the prior year quarter. As part of the $\$ 1.3$ million loss for the third quarter of 2018, the Company incurred $\$ 0.5$ million in new store pre-opening costs, an increase of $\$ 0.2$ million over the prior year. In addition, the Company incurred $\$ 0.1$ million of post opening startup losses compared to $\$ 0.1$ million in the third quarter of 2017. Also, the prior year period included a $\$ 1.2$ million gain on the sale of the Las Vegas store building. As previously stated, the Company's retail expansion is initially costly. However, the Company believes that site selection and new store presentation will generally result in locations that operate at or above a break-even level within a reasonable period of time following store opening.
"Written business in our corporate stores improved as the quarter progressed," said Spilman. "Written comparable store sales improved by a modest $0.2 \%$ but delivered comparable sales declined by $1.7 \%$. No new corporate stores were opened in the period although we did debut a new licensed location in Daly City, California, our fifth store in the San Francisco Bay area. We are about to embark upon a robust new store opening timeline in which we will open six new stores and relocate two others over the next three quarters. Three of the new stores will be in Florida as we enter the Miami, Naples/Ft. Myers, and Sarasota markets. We have three existing stores in Florida and we plan to fill in the state over the next few years. Our footprint from Atlanta to New York performs exceptionally well and we hope to bolt on 10-12 additional (including the aforementioned three) locations to the south to complement our strength on the eastern seaboard. We are also excited about the prospects for our first Generation 3 store which opened in Frisco, Texas on September 12th. Although only open for a short time, we are particularly encouraged with the level of customer traffic and the pace of written sales. With an expanded design center, a new fixturing package and our newest technology, we seek to offer our consumers a tactile experience that builds on their initial interface with the Bassett brand on our website. As time goes on, we plan to incorporate the fundamentals of the new prototype across a large portion of the existing network."

## Logistical Services Segment

Revenue for Zenith was $\$ 23.5$ million for the third quarter of 2018 as compared to $\$ 24.9$ million for 2017, a decrease of $\$ 1.4$ million or $5.6 \%$. This decrease was primarily due to decreased revenues in both the middle and final mile operations. The middle mile decrease was due to freight reductions from one significant customer. Final mile revenues began to decline during the quarter as Zenith began the process of discontinuing the final mile service in preparation for transitioning the assets and many of the employees used in that service to the Bassett corporate retail operation, where they will be used solely for the delivery of goods to Bassett retail customers. This will result in reducing total revenue for the Logistical Services segment by approximately $20 \%$ when the transition is complete. As the majority of those revenues have been from Bassett corporate retail stores and have historically been eliminated in Bassett's consolidated income statement, the ultimate effect is expected to be a reduction of consolidated revenues by less than $1 \%$. Zenith's operating expenses were $\$ 23.4$ million or $99.4 \%$ of sales as compared to $\$ 23.8$ million or $95.3 \%$ of sales for the prior year period. This increase in expenses as a percent of sales was primarily due to increases in fuel costs coupled with reduced leverage of fixed costs.

[^0]About Bassett Furniture Industries, Inc.
Bassett Furniture Industries, Inc. (NASDAQ:BSET), is a leading manufacturer and marketer of high quality home furnishings. With 97 company-and licensee-owned stores at the time of this release, Bassett has leveraged its strong brand name in furniture into a network of corporate and licensed stores that focus on providing consumers with a friendly environment for buying furniture and accessories. The most significant growth opportunity for Bassett continues to be the Company's dedicated retail store program. Bassett's retail strategy includes stylish, custom-built furniture that is ready for delivery in the home within 30 days. The stores also feature the latest on-trend furniture styles, free in-home design visits, and coordinated decorating accessories. Bassett also has a traditional wholesale business with more than 700 accounts on the open market, across the United States and internationally and a logistics business specializing in home furnishings. For more information, visit the Company's website at bassettfurniture.com. (BSET-E)

Certain of the statements in this release, particularly those preceded by, followed by or including the words "believes," "plans," "expects," "anticipates," "intends," "should," "estimates," or similar expressions, or those relating to or anticipating financial results or changes in operations for periods beyond the end of the third fiscal quarter of 2018, constitute "forward looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended. For those statements, Bassett claims the protection of the safe harbor for forward looking statements contained in the Private Securities Litigation Reform Act of 1995. In many cases, Bassett cannot predict what factors would cause actual results to differ materially from those indicated in the forward looking statements. Expectations included in the forward-looking statements are based on preliminary information as well as certain assumptions which management believes to be reasonable at this time. The following important factors affect Bassett and could cause actual results to differ materially from those indicated in the forward looking statements: the effects of national and global economic or other conditions and future events on the retail demand for home furnishings and the ability of Bassett's customers and consumers to obtain credit; the success of marketing, logistics, retail and other initiatives; and the economic, competitive, governmental and other factors identified in Bassett's filings with the Securities and Exchange Commission. Any forward-looking statement that Bassett makes speaks only as of the date of such statement, and Bassett undertakes no obligation to update any forward-looking statements, whether as a result of new information, future events or otherwise. Comparisons of results for current and any prior periods are not intended to express any future trends or indication of future performance, unless expressed as such, and should only be viewed as historical data.

BASSETT FURNITURE INDUSTRIES, INC. AND SUBSIDIARIES
Condensed Consolidated Statements of Income - unaudited
(In thousands, except for per share data)

| Quarter Ended |  |  |  |  |  | Nine Months Ended |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| August 25, 2018 | August 26, 2017 | August 25, 2018 | August 26, 2017 |  |  |  |
|  | Percent of |  | Percent of |  | Percent of | Percent of |
| Amount | Net Sales | Amount | Net Sales | Amount | Net Sales | Amount |
| Amet Sales |  |  |  |  |  |  |


| Sales revenue: |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Furniture and accessories | \$99,807 |  |  | \$100,152 |  |  | \$298,605 |  |  | \$294,144 |  |  |
| Logistics | 13,149 |  |  | 14,109 |  |  | 41,603 |  |  | 40,134 |  |  |
| Total sales revenue | 112,956 | 100.0 | \% | 114,261 | 100.0 | \% | 340,208 | 100.0 | \% | 334,278 | 100.0 | \% |
| Cost of furniture and accessories sold | 44,821 | 39.7 | \% | 45,320 | 39.7 | \% | 133,750 | 39.3 | \% | 132,199 | 39.5 | \% |
| Selling, general and administrative expenses excluding |  |  |  |  |  |  |  |  |  |  |  | \% |
| New store pre-opening costs | 532 | 0.5 | \% | 308 | 0.3 | \% | 1,435 | 0.4 | \% | 1,583 | 0.5 | \% |
| Income from operations | 4,324 | 3.8 | \% | 7,260 | 6.4 | \% | 12,037 | 3.5 | \% | 19,524 | 5.8 | \% |
| Gain on sale of investments | - | 0.0 | \% | - | 0.0 | \% | - | 0.0 | \% | 3,267 | 1.0 | \% |
| Impairment of investment real estate | - | 0.0 | \% | - | 0.0 | \% |  | 0.0 | \% | (1,084 | ) -0.3 | \% |
| Other loss, net | (492 | ) -0.4 | \% | (583 | ) -0.5 | \% | (1,352 | ) -0.4 | \% | (1,944 | ) -0.6 | \% |
| Income before income taxes | 3,832 | 3.4 | \% | 6,677 | 5.8 | \% | 10,685 | 3.1 | \% | 19,763 | 5.9 | \% |
| Income tax provision | 887 | 0.8 | \% | 2,098 | 1.8 | \% | 4,364 | 1.3 | \% | 6,431 | 1.9 | \% |
| Net income | \$2,945 | 2.6 | \% | \$4,579 | 4.0 | \% | \$6,321 | 1.9 | \% | \$13,332 | 4.0 | \% |
| Basic earnings per share | \$0.28 |  |  | \$0.43 |  |  | \$0.59 |  |  | \$1.25 |  |  |
| Diluted earnings per share | \$0.28 |  |  | \$0.43 |  |  | \$0.59 |  |  | \$1.24 |  |  |

Condensed Consolidated Balance Sheets
(In thousands)

## Assets <br> Current assets

Cash and cash equivalents
Short-term investments
Accounts receivable, net
Inventories, net
Other current assets
Total current assets

Property and equipment, net

## Other long-term assets

Deferred income taxes, net
Goodwill and other intangible assets
Other
Total long-term assets

## Total assets

Liabilities and Stockholders' Equity

## Current liabilities

Accounts payable
Accrued compensation and benefits
Customer deposits
Dividends payable
Current portion of long-term debt
Other accrued liabilities
Total current liabilities

## Long-term liabilities

Post employment benefit obligations
Long-term debt
Other long-term liabilities
Total long-term liabilities

## Stockholders' equity

Common stock
Retained earnings
Additional paid-in-capital
Accumulated other comprehensive loss
Total stockholders' equity
Total liabilities and stockholders' equity
(Unaudited)
August 25, 2018
\$ 25,763
22,643
19,485
63,726
8,724
140,341

103,205

5,773
28,541
6,624
40,938
\$ 284,484
\$ 24,219
13,434
21,168

436
13,031
72,288

13,677
6,564
20,241
$\begin{array}{ll} & 53,326 \\ & 141,505 \\ & - \\ & (2,876 \\ & 191,955 \\ \text { \$ } & 284,484\end{array}$

November 25, 2017
\$ 53,949
23,125
19,640
54,476
8,192
159,382

103,244

8,393
17,351
5,378
31,122
\$ 293,748
\$ 21,760
14,670
27,107
3,759
3,405
12,655
83,356

13,326
329
5,277
18,932


BASSETT FURNITURE INDUSTRIES, INC. AND SUBSIDIARIES
Consolidated Statements of Cash Flows - unaudited
(In thousands)

Nine Months Ended

August 25, 2018
August 26, 2017
\$ 6,321
\$ 13,282

| 9,920 |  | 10,060 |
| :--- | :--- | :--- |
| - | 1,084 |  |
| $(130$ | $)$ | $(1,278$ |
| - | $(3,267$ |  |

(3,267

## Operating activities:

Net income
Adjustments to reconcile net income to net cash provided by (used in) operating activities:
Depreciation and amortization
Provision for asset impairment charge
Gain on sale of property and equipment
Gain on sale of investments

| Tenant improvement allowances received from lessors | 2,220 |  | 1,165 |
| :---: | :---: | :---: | :---: |
| Deferred income taxes | 2,620 |  | 195 |
| Other, net | 490 |  | 516 |
| Changes in operating assets and liabilities |  |  |  |
| Accounts receivable | 1,183 |  | (1,018 |
| Inventories | (5,349 | ) | (4,190 |
| Other current and long-term assets | (496 | ) | 1,919 |
| Customer deposits | (5,939 | ) | (4,424 |
| Accounts payable and accrued liabilities | 196 |  | 654 |
| Net cash provided by operating activities | 11,036 |  | 14,698 |
| Investing activities: |  |  |  |
| Purchases of property and equipment | (12,632 | ) | (10,817 |
| Proceeds from sale of retail real estate and property and equipment | 2,488 |  | 4,474 |
| Cash paid for business acquisition | (15,556 | ) | - |
| Proceeds from maturities and sales of investments | 482 |  | 3,592 |
| Acquisition of retail licensee store | - |  | (655 |
| Other | - |  | 223 |
| Net cash used in investing activities | (25,218 | ) | (3,183 |
| Financing activities: |  |  |  |
| Cash dividends | (7,462 | ) | (6,544 |
| Proceeds from the exercise of stock options | 27 |  | 310 |
| Other issuance of common stock | 264 |  | 83 |
| Repurchases of common stock | (2,848 | ) | (83 |
| Taxes paid related to net share settlement of equity awards | (674 | ) | (641 |
| Repayments of notes payable | (3,311 | ) | (3,287 |
| Net cash used in financing activities | (14,004 | ) | (10,162 |
| Change in cash and cash equivalents | (28,186 | ) | 1,353 |
| Cash and cash equivalents - beginning of period | 53,949 |  | 35,144 |
| Cash and cash equivalents - end of period | \$ 25,763 |  | 36,497 |

BASSETT FURNITURE INDUSTRIES, INC. AND SUBSIDIARIES
Segment Information - unaudited
(In thousands)

|  | Quarter Ended <br> August 25, 2018 | August 26, 2017 | Nine Months Ended <br> August 25, 2018 | August 26, 2017 |
| :--- | :--- | :--- | :--- | :--- | :--- |


|  | November 25, 2017 | Opened* | Closed* | Transfers | August 25, 2018 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Company-owned stores | 60 | 4 | - | - | 64 |
| Licensee-owned stores | 30 | 2 | - | - | 32 |
| Total | 90 | 6 | - | - | 96 |

* Does not include openings and closures due to relocation of existing stores within a market.

BASSETT FURNITURE INDUSTRIES, INC. AND SUBSIDIARIES
Supplemental Retail Information--unaudited
(In thousands)

|  | 55 Comparable Stores <br> Quarter Ended |  |  | 53 Comparable Stores |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Quarter Ended <br> August 25, 2018 |  |  | Quarter Ended |  |  | Nine Months Ended |  |  | Nine Months Ended |  |  |
|  | Amount | Percent of |  | Percent of |  |  | Percent of |  |  | Amount | Perce <br> Net S |  |
| Net sales | \$59,435 | 100.0 | \% | \$60,446 | 100.0 | \% | \$175,730 | 100.0 | \% | \$176,236 | 100.0 | \% |
| Cost of sales | 28,424 | 47.8 | \% | 29,073 | 48.1 | \% | 85,104 | 48.4 | \% | 86,834 | 49.3 | \% |
| Gross profit | 31,011 | 52.2 | \% | 31,373 | 51.9 | \% | 90,626 | 51.6 | \% | 89,402 | 50.7 | \% |
| Selling, general and administrative expense* | 28,848 | 48.5 | \% | 30,166 | 49.9 | \% | 85,030 | 48.4 | \% | 85,438 | 48.5 | \% |
| Income from operations | \$2,163 | 3.6 | \% | \$1,207 | 2.0 | \% | \$5,596 | 3.2 | \% | \$3,964 | 2.2 | \% |
|  | All Other Stores |  |  |  |  |  | All Other Stores |  |  |  |  |  |
|  | Quarter Ended |  |  | Quarter Ended |  |  | Nine Months Ended |  |  | Nine Months Ended |  |  |
|  | August 25 | 2018 |  | August 26 | 6, 2017 |  | August 25, 2018 |  |  | August 26, 2017 |  |  |
|  |  | Percent ofNet Sales |  | Percent of |  |  |  | Percent of Net Sales |  |  | Perce |  |
|  | Amount |  |  | Amount |  |  | Amount |  |  | Amount |  |  |
| Net sales | \$5,995 | 100.0 | \% | \$6,956 | 100.0 | \% | \$23,043 | 100.0 | \% | \$19,903 | 100.0 | \% |
| Cost of sales | 2,926 | 48.8 | \% | 4,024 | 57.8 | \% | 11,169 | 48.5 | \% | 10,794 | 54.2 | \% |
| Gross profit | 3,069 | 51.2 | \% | 2,932 | 42.2 | \% | 11,874 | 51.5 | \% | 9,109 | 45.8 | \% |
| Selling, general and administrative expense | 3,842 | 64.1 | \% | 2,478 | 35.6 | \% | 15,064 | 65.4 | \% | 10,113 | 50.8 | \% |
| Pre-opening store costs** | 532 | 8.9 | \% | 308 | 4.4 | \% | 1,435 | 6.2 | \% | 1,583 | 8.0 | \% |
| Income (loss) from operations | \$(1,305 | -21.8 | \% | \$146 | 2.1 | \% | \$(4,625 ) | ) -20.1 | \% | \$(2,587 ) | -13.0 | \% |

*Comparable store SG\&A includes retail corporate overhead and administrative costs.
**Pre-opening store costs include the accrual for straight-line rent recorded during the period between date of possession and store opening date, employee payroll and training costs prior to store opening and other various expenses incurred prior to store opening

## J. Michael Daniel <br> Senior Vice President and Chief Financial Officer

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Source: Bassett Furniture Industries, Incorporated


[^0]:    "The labor shortage in the over-the-road transportation business, the loss of volume from a major customer, and the decision to transfer the home delivery services into the Bassett corporate retail division's hands made for a tough quarter at Zenith," commented Spilman. "Despite the results, Zenith remains a fundamental piece of our model and we believe that the current challenges can be overcome. At its core, Zenith's ability to efficiently move furniture over the road remains best of class and in high demand. The loss of volume from one customer was responsible for 176\% of Zenith's revenue decline in the period. The freight line remains profitable despite higher fuel costs. This part of the business is being constrained by a lack of drivers in the marketplace but we are having some early success in using our regional warehouse assets to do more short hauls to customers in zones that will allow those drivers to spend the night at home. Our warehousing business is also profitable and in demand as we grew revenue by $4.7 \%$ this quarter. Our decision to cede the home delivery business to Bassett retail was based on the $80 \%$ of total home delivery revenue that Bassett represented and the incompatibility of the white glove service demanded by Bassett consumers and the separate demands of the pure play e-commerce customers that we were servicing. In essence, for the most part, Zenith home delivery personnel will become employees of Bassett retail and continue to do what they have been doing. This will allow Zenith to focus on their core competencies with a reduced overhead burden. In the end, the long haul freight excellence of Zenith coupled with its regional warehousing platform makes the business essential to Bassett's service proposition and attractive to our other customers, especially in the unprecedented tight labor market in which we operate today."

